



Durable Shipping Policy

Please choose from any of the carriers below:

PREFERRED: LTL Carriers (shipped within Continental US):

YRC (Yellow/Roadway)	USF Holland	ABF	
R&L Carriers	UPS Freight	FedEx Freight	ESTES

All LTL shipments will be prepaid/add, and then added to your invoice unless otherwise specified. If you choose to ship via 3rd Party, please provide us with the 3rd party address.

Other Carriers: Please specify desired carrier if not on above list. These shipments will ship COLLECT or THIRD PARTY only. Please provide us with a 3rd Party address if needed. If using a logistics company please provide company name, phone number, and contact.

NOTE: We have experienced numerous shipment delays when using a non preferred carrier or logistics company.

For orders over 10,000 pounds we will find you the best negotiated rate possible. If you have specific instructions for orders of 10,000 pounds-Full Truckloads please provide us with that information.

Overseas, Canada, and Mexico Shipments: Please provide us with shipping information, carrier and customs clearance information when the order is placed. If you do not have that information we can help arrange that for you.

You must provide us with an invoice to ship product across the border. Please note this should be identical to what you are charging your customer if we are shipping directly to them for you. Otherwise if we are shipping to you directly, we will provide our invoice.

Note: All orders shipping overseas, Canada, or Mexico via LTL must be shipped on HEAT TREATED PALLETS. You will be advised of the charge prior to shipping. The charge is based on the going rate of HEAT TREATED pallets.

Small Packages: UPS, FedEx

UPS is our preferred method of shipment for small packages, but FedEx Ground is also available on a daily basis.

All UPS and FedEx shipments will be prepaid/add, and then added to your invoice.

We will make every attempt to ship the most affordable way between LTL and UPS.

Note: We do not use UPS 3RD PARTY, CONSIGNEE, or COLLECT as a standard method of shipment. Additional charges apply for these shipments unless previously negotiated.

For UPS or FedEx shipments going overseas, Canada, or Mexico please provide us with an invoice if shipping to your customer directly. Otherwise, we will provide one for you.

Special Packaging and Labeling

We make every attempt to follow special packaging and labeling request, most times with no additional cost. However, we have begun to analyze each request based on the time, expense, and frequency to determine if an additional charge may need to be added. If an additional charge is required you will be advised accordingly prior to preparation of the shipment.

When a shipment leaves our warehouse it has the following:

Small packages: Shipping address label is applied to each package. Each shipment will have a packing slip applied to one of the boxes.

LTL Shipments: Pallet Shipments will have at least one label on each pallet; one packing slip is supplied per shipment and attached to one of the pallets. Each skid will be securely packaged to insure the product arrives safely.

LTL Shipments: Loose Shipments or roll goods are sometimes not packaged on pallets. Each piece in these shipments will be labeled and one of the pieces will have a packing slip applied.

It is the receiver's responsibility to inspect and make sure the order is correct compared to the bill of lading and packing slip at the time the order is received. All claims must be filed by the receiving party. Durable Corporation takes no responsibility for lost or damaged shipments that are not inspected properly and noted at the time of receipt. If you need assistance please contact us immediately upon receipt of order for assistance.